

Extracare rewardsetc Terms and Conditions

Becoming a Member

By completing this application, a person accepts the terms and conditions (including any variation to them) of the Extracare rewardsetc Loyalty Program (Program).

To become a member (Member), a person must complete an application form in store or online and receive a permanent membership card (Card). The Card can be used immediately.

The Program is managed by Pharmacy Alliance (Manager), Level 7/10 Queens Road, Melbourne VIC 3004. The Manager may refuse to accept a Member for the Program at its discretion.

Earning Extracare rewardsetc

The Extracare rewardsetc Card is valid at your local healthetcpharmacy, where membership is signed up for, and can be used on any non-prescription items. The rewards will be in the form of store discounts and special member offers that may be used towards applicable products or services.

Other forms of rewards may be later introduced by the Manager. Any Extracare rewardsetc incentives issued as a result of fraud, dishonesty or error, or that relate to a purchase by the Member that is consequently cancelled or refunded will be cancelled by the Manager. Members can be advised of their eligible rewards in their local healthetc pharmacy.

The Extracare rewardsetc Card is not a credit, guarantee or a charge card, it is not transferable, can not be sold and remains the property of healthetc pharmacy. The Member must notify their healthetc pharmacy of any changes to their address and contact details or if their card has been lost or stolen. The Extracare rewardsetc Program will not be liable for any delay in providing or replacing the card or for any unauthorised use of the Card.

Claiming Extracare rewards

A Member will be notified by the Program, via the preferred communication way such as email, MMS/SMS, mail or informed when visiting their local healthetc pharmacy, about current reward options applicable to each member. Reward levels will be based on dollar value spent instore, frequency of store visits and type of purchase made. Extracare rewardsetc incentives cannot be redeemed for cash, and can only be used by the Member to whom it is issued.

Privacy

Information concerning the Member, including information contained in this application form and information relating to rewards and purchases will be held in the Manager's database for healthetc pharmacy and will be made available to any participating healthetc pharmacy involved in administering the Extracare rewardsetc Program, card producers and data processors for Pharmacy Alliance.

The Member consents to this information being used by the Manager and its related bodies corporate and any participating healthetc pharmacy for direct and other types of marketing, planning, product development, research and other purposes relating to the program. All relating updates of personal information can be made in store.

General

Any healthetc pharmacy has no authority to express or imply, or make any representation, warranty or statement on behalf of Pharmacy Alliance or Extracare rewardsetc Program and Pharmacy Alliance accepts no liability in respect to any representation, warranty or statement made by any healthetc pharmacy. The Manager may at any time, at their discretion and with or without prior notice to members, change these terms and conditions. We reserve the right to suspend or terminate the Extracare rewardsetc membership at anytime with or without notice.